



License Overview

Subscription

Volume

Classic

01-03-2015

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Information about currently supported operating systems, processors and database versions can be found on
http://wiki.sepssoftware.com/wiki/index.php/SEP_sesam_OS_and_database_support_matrix

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Notice about SEP License Models

Volume

The SEP sesam volume model licensing is based on the data volume per front side TB and depends on the utilization of SEP database agents. Licenses are perpetual and maintenance is included within the first 12 months.

Counting Front Side Capacity:

All SEP sesam capacity based licenses are calculated by how much original, source side data is protected (front side TB), i.e. roughly the sum of all files, databases and hypervisor snapshots of the clients to be backed up. In practise, this means that the maximum volume of all backup jobs (normally the biggest FULL) is calculated as long as it is stored on any SEP sesam media (retention policy). The original data is cumulated, before any deduplication or compression.

Example: If there is a system full backup (path backup) for a client in a VM, as well as an image backup on hypervisor level (e.g. VMware agent) then the files are part of both backup jobs and this data will be counted twice.

Level 2 Agents:

EnterpriseDB, IMAP (Courier, Cyrus, Dovecot), MariaDB, Microsoft SQL Server, Microsoft SharePoint, Microsoft Exchange, MySQL, Novell GroupWise, Open LDAP, PostgreSQL, Scalix, Zarafa

Level 3 Agents:

All Level 2 agents plus IBM DB2, Lotus Domino, Informix, Oracle, SAP R/3, SAP NetWeaver, SAP HANA

Subscription

SEP sesam subscriptions are purchased per year, based on the data volume (front side TB) and depending on the utilization of SEP database agents. Maintenance is included in any subscription timeframe. After the subscription period SEP sesam savesets can be further used for restores, however, backups are no longer possible.

See above for calculation of the front side data volume and level 2 and 3 agents.

Classic

The SEP sesam classic pricing model provides item based, perpetual licenses that are individually tailored to a customer's needs. Licensing is modular and scalable, expansions of any license components such as database and groupware agents can be realized any time. Maintenance is included within the first 12 months.

Maintenance

The SEP maintenance included in all above licensing models consists of the software update or renewal service and the technical support. During the maintenance period customers can download patches and bugfixes as well as the latest SEP sesam versions. SEP technical support provides response times in relation to defined severity levels and includes an unlimited number of incidents. SEP distinguishes between the following severity levels:

Severity Level	Critical (Severity 1)	Major (Severity 2)	Minor (Severity 3)	Cosmetic (Severity 4)
Response time	4 hours	8 hours	12 hours	12 hours
Support hours	24 x 7	10 x 5 8 a.m. - 6 p.m. (CET/CEST) Monday - Friday	8 x 5 9 a.m. - 5 p.m. (CET/CEST) Monday - Friday	8 x 5 9 a.m. - 5 p.m. (CET/CEST) Monday - Friday
Contact through	SEP hotline +49 (0) 700 737 787 767 8	Online SEP support portal or SEP hotline +49 (0) 700 737 787 767 8		

Maintenance runtime:

All SEP sesam Backup Server licenses for the volume and classic models include a maintenance of 12 months. Extensions (at first purchase or later) are always adopted to the runtime of an existing SEP sesam Backup Server environment and include a maximum maintenance validity of 12 months.

Notice

01-03-2015 (changes remain reserved)

SEP sesam Server Comparison

	Volume		Classic				
	Professional	Ultimate	ONE	Standard	Advanced	Premium	Enterprise
Streams	10	25	1	5	25	100	250
Storage pool incl.	unlimited	unlimited	1 TB	2 TB	4 TB	4 TB	10 TB
SEP sesam Si3 deduplication: max. extension	unlimited	unlimited	-	5 TB	20 TB	50 TB	unlimited
Level 2 agents	✓	✓	✓	✓	✓	✓	✓
Level 3 agents	-	✓	-	-	✓	✓	✓
D2D2T	✓	✓	-	✓	✓	✓	✓
Available as appliance	-	-	✓	✓	✓	-	-
Typical system environment							
Backup clients	up to 30	up to 50	up to 5	up to 15	up to 50	up to 150	any
Drives	1 - 2 *	2 - 4 *	1	1 - 2	2 - 4	5 - 8 in distributed environment	several computing centers or distributed environment

* without additional streams expansion

Please find detailed descriptions of the SEP licensing models and technical support in the documents "SEP sesam License Guide" and "SEP Support Definitions & Explanation of Terms", both available in the SEP Partner Lounge.

Item description	Item number List price	Item number List price	Item number List price
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SEP sesam Volume Licenses	Volume	Maintenance extension 12 months	Volume subscription 12 months
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SEP sesam Professional Edition

SEP sesam Professional Edition 1 TB Base 1 TB front side data volume, 10 streams, level 2 agents, unlimited usage of clients/hypervisor/disk/tape/Si3/BSR, 12 months maintenance	SEP-VL-PROB001	SEP-VM-PROB001	SEP-SL-PROB001
SEP sesam Professional Edition 1 TB Expansion	SEP-VL-PROE001	SEP-VM-PROE001	SEP-SL-PROE001

SEP sesam Ultimate Edition

SEP sesam Ultimate Edition 1 TB Base 1 TB front side data volume, 25 streams, level 3 agents, unlimited usage of clients/hypervisor/disk/tape/Si3/BSR, 12 months maintenance	SEP-VL-UTMB001	SEP-VM-UTMB001	SEP-SL-UTMB001
SEP sesam Ultimate Edition 1 TB Expansion	SEP-VL-UTME001	SEP-VM-UTME001	SEP-SL-UTME001

Stream Expansion

SEP sesam Boost - 25 Streams Expansion	SEP-VL-BOOE001	SEP-VM-BOOE001	SEP-SL-BOOE001
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SEP sesam SAP HANA Subscription

			Subscription
SEP sesam SAP HANA Edition 1 TB Base 1 TB front side data volume, 5 streams, unlimited usage of clients/hypervisor/disk/tape/Si3/BSR, SAP HANA agents, 12 months maintenance			SEP-SL-SAPB001
SEP sesam SAP HANA Edition 1 TB Expansion			SEP-SL-SAPE001

Counting Front Side Capacity:

All SEP sesam capacity based licenses are calculated by how much original, source side data is protected (front side TB), i.e. roughly the sum of all files, databases and hypervisor snapshots of the clients to be backed up. In practise, this means that the maximum volume of all backup jobs (normally the biggest FULL) is calculated as long as it is stored on any SEP sesam media (retention policy). The original data is cumulated, before any deduplication or compression.

Example: If there is a system full backup (path backup) for a client in a VM, as well as an image backup on hypervisor level (e.g. VMware agent) then the files are part of both backup jobs and this data will be counted twice.

Level 2 Agents:

EnterpriseDB, IMAP (Courier, Cyrus, Dovecot), MariaDB, Microsoft SQL Server, Microsoft SharePoint, Microsoft Exchange, MySQL, Novell GroupWise, Open LDAP, PostgreSQL, Scalix, Zarafa

Level 3 Agents:

All Level 2 agents plus IBM DB2, Lotus Domino, Informix, Oracle, SAP R/3, SAP NetWeaver, SAP HANA

Item description	Item number	Item number
Backup Server and Appliances		Base license
		Maintenance renewal 12 months
SEP sesam Backup Server		
SEP sesam ONE Server Single stream, backup to disk (storage pool 1 TB) and tape, 12 months maintenance	SEP-CL-ONE0001	SEP-CM-ONE0001
SEP sesam Standard Server 5 streams, backup to disk (storage pool 2 TB) and tape, 12 months maintenance	SEP-CL-STD0001	SEP-CM-STD0001
SEP sesam Advanced Server 25 streams, backup to disk (storage pool 4 TB) and tape, 12 months maintenance	SEP-CL-ADV0001	SEP-CM-ADV0001
SEP sesam Premium Server 100 streams, backup to disk (storage pool 4 TB) and tape, 12 months maintenance	SEP-CL-PRE0001	SEP-CM-PRE0001
SEP sesam Enterprise Server 250 streams, backup to disk (storage pool 10 TB) and tape, 12 months maintenance	SEP-CL-ESEB001	SEP-CM-ESEB001
SEP sesam Enterprise Server 100 Streams Extension	SEP-CL-ESEE001	SEP-CM-ESEE001
SEP sesam Appliances		
SEP sesam ONE Server Linux SUSE Appliance Single stream, backup to disk (storage pool 1 TB) and tape with optimised SUSE Linux Enterprise Server (virtual and physical), 12 months maintenance	SEP-CL-SAO0001	SEP-CM-SAO0001
SEP sesam Standard Server Linux SUSE Appliance 5 streams, backup to disk (storage pool 2 TB) and tape with optimised SUSE Linux Enterprise Server (virtual and physical), 12 months maintenance	SEP-CL-SAS0001	SEP-CM-SAS0001
SEP sesam Advanced Server Linux SUSE Appliance 25 streams, backup to disk (storage pool 4 TB) and tape with optimised SUSE Linux Enterprise Server (virtual and physical), 12 months maintenance	SEP-CL-SAA0001	SEP-CM-SAA0001
12 months maintenance renewal for SEP-CL-ONE0001 and SEP-CL-SAO0001 available only in combination with other licences (without extensions min. 36 months)		
12 months maintenance renewal for SEP-CL-STD0001 and SEP-CL-SAS0001 available only in combination with other licences (without extensions min. 24 months)		
Storage Media (Disk, Tape), Deduplication, Replication		
SEP sesam Storage Pool Extension		
SEP sesam Storage Pool 5 TB Backup-to-disk storage pool extension by 5 TB	SEP-CL-STP0001	SEP-CM-STP0001
SEP sesam Storage Pool including Deduplication and Replication Si3		
SEP sesam Si3T Storage Pool Deduplication - 1 TB SEP sesam Si3 Target deduplication with 1 TB storage capacity Requirements: SEP sesam Standard, Advanced, Premium or Enterprise Backup Server	SEP-CL-S3T0001	SEP-CM-S3T0001
SEP sesam Si3R Storage Pool Replication - 1 Node SEP sesam Si3 replication for deduplication store, per Si3T node (SEP sesam Server or Remote Device Server)	SEP-CL-S3R0001	SEP-CM-S3R0001
SEP sesam Autoloader or Library Support		
SEP sesam Autoloader / Library Support - 1 Slot per used slot - with unlimited amount of drives in LAN	SEP-CL-SLT0001	SEP-CM-SLT0001

Item description	Item number	Item number
SEP sesam Backup Clients	Base license	Maintenance renewal 12 months
SEP sesam Backup Client		
SEP sesam Backup Client for backup and recovery of application data of one server	SEP-CL-BCS0001	SEP-CM-BCS0001
SEP sesam Backup Client for Microsoft Workstation		
SEP sesam Advanced Backup and Recovery Client 1 Microsoft Workstation for backup and recovery of application data and disaster recovery - dissimilar - for one workstation with Microsoft operating system	SEP-CL-BCW0001	SEP-CM-BCW0001
SEP sesam Backup Client for Apple Mac Workstation		
SEP sesam Advanced Backup and Recovery Client 1 Mac OS X Workstation for backup and recovery of application data for one workstation with Mac OS X operating system	SEP-CL-BCM0001	SEP-CM-BCM0001
SEP sesam Backup Client for Media Manager		
SEP sesam Remote Device Server (RDS) for backup of data to a locally connected drive (disk and tape), includes backup client	SEP-CL-RDS0001	SEP-CM-RDS0001
SEP sesam SAN Remote Device Server (SAN-RDS) for backup of data to a drive connected in SAN (disk and tape), includes backup client	SEP-CL-SRD0001	SEP-CM-SRD0001
SEP sesam SAN Dynamic Drive Sharing for 1 Tape Drive supports the access of further SAN-RDS to a drive	SEP-CL-SDD0001	SEP-CM-SDD0001
SEP sesam Backup Client for VMware ESX/vSphere		
SEP sesam Backup Client für VMware ESX/vSphere Server basic license includes 10 VMs, file option, 1 backup client	SEP-CL-ESXB001	SEP-CM-ESXB001
VMware ESX/vSphere Client extension for 10 VMs includes file option	SEP-CL-ESXE001	SEP-CM-ESXE001
SEP sesam Backup Client for Citrix Xen		
SEP sesam Backup Client for Citrix XenServer basic license includes 10 VMs, file option, 1 backup client	SEP-CL-CXSB001	SEP-CM-CXSB001
Citrix XenServer Client extension for 10 VMs includes file option	SEP-CL-CXSE001	SEP-CM-CXSE001
SEP sesam Backup Client for Hyper-V		
SEP sesam Backup Client for Hyper-V basic license includes 10 VMs, file option, 1 backup client	SEP-CL-HPVB001	SEP-CM-HPVB001
Hyper-V Client extension for 10 VMs includes file option	SEP-CL-HPVE001	SEP-CM-HPVE001
SEP sesam Disaster Recovery		
SEP sesam Bare System Recovery (BSR) - 1 Linux System Bare Metal Recovery on identical hardware platform for 1 Linux client	SEP-CL-DRL0001	SEP-CM-DRL0001
SEP sesam Bare System Recovery (BSR) - 1 Windows Server - dissimilar Hardware Bare Metal Recovery on dissimilar hardware platform for 1 Microsoft Windows Server	SEP-CL-DRW0001	SEP-CM-DRW0001

Item description	Item number	Item number
SEP sesam Database and Application Agents	Base license	Maintenance renewal 12 months
IBM DB2		
SEP sesam Database Agent for IBM DB2 communicates with the XBSA interface of DB2 and backs up directly to the storage media, licensing per DB server, includes 1 Backup Client	SEP-CL-IBM0001	SEP-CM-IBM0001
Informix		
SEP sesam Database Agent for Informix communicates with the ONBAR interface of the database and backs up directly to the storage media, licensing per DB server, includes 1 Backup Client	SEP-CL-INF0001	SEP-CM-INF0001
Microsoft SQL Server		
SEP sesam Database Agent for MS SQL Server backs up the database and the database instances directly to the storage media, Transaction Log Backup: Full- Differential- und Incremental Backups, Restore levels: recover, no-recover, licensing per DB server, includes 1 Backup Client	SEP-CL-MSQ0001	SEP-CM-MSQ0001
Microsoft SharePoint		
SEP sesam Agent for Microsoft SharePoint Server Basic license for up to 500 GB data volume (sum of all files from Microsoft SharePoint content databases and log files), includes 1 backup client; additional SEP sesam backup client required per WFE server and DB member (SQL Server)	SEP-CL-MSSB001	SEP-CM-MSSB001
SEP sesam Extension for Microsoft SharePoint 500 GB extends basic license by 500 GB	SEP-CL-MSSE001	SEP-CM-MSSE001
MySQL / MariaDB		
SEP sesam Database Agent for mySQL and MariaDB backs up the database and the database instances directly to the storage media, licensing per DB server, includes 1 Backup Client	SEP-CL-MYS0001	SEP-CM-MYS0001
Open LDAP		
SEP sesam Agent for Open LDAP supports consistent full backup and restore of the user directories, licensing per DB server, includes 1 Backup Client	SEP-CL-LDP0001	SEP-CM-LDP0001
Oracle		
SEP sesam Database Agent for 5 Oracle System Identifiers (SID) backs up the database and the database instances directly to the storage media (Oracle-RMAN multiple Streambackup), supports single DB, OCW and RAC environments, includes 1 Backup Client	SEP-CL-ORAB001	SEP-CM-ORAB001
Extension of Oracle Basic license of 5 Oracle System Identifiers (SID)	SEP-CL-ORAE001	SEP-CM-ORAE001
PostgreSQL / EnterpriseDB		
SEP sesam Database Agent for PostgreSQL / EnterpriseDB backs up database instances directly to the storage media, backup and restore via PGDUMP and named PIPE, licensing per DB server, includes 1 Backup Client	SEP-CL-PSQ0001	SEP-CM-PSQ0001
SAP R/3, SAP NetWeaver und SAP HANA		
SEP sesam Database Agent for SAP R/3, SAP NetWeaver und SAP HANA communicates with the BACKINT interface and backs up directly to the storage media, licensing per DB server, includes 1 Backup Client	SEP-CL-SAP0001	SEP-CM-SAP0001

Item description	Item number	Item number
SEP sesam Mail/Groupware Agents		
	Base license	Maintenance renewal 12 months
IMAP		
SEP sesam Agent for IMAP Server	SEP-CL-IMA0001	SEP-CM-IMA0001
for up to 50 mailboxes based on Cyrus, Dovecot or Courier IMAP, supports full backup and restore, single mailbox and single mail restore, licensing per groupware server, includes 1 Backup Client		
Lotus Domino		
SEP sesam Mail/Groupware Agent for Lotus Domino	SEP-CL-LOD0001	SEP-CM-LOD0001
for up to 150 mailboxes, supports full backup and restore, single mailbox and single mail restore, licensing per groupware server, includes 1 Backup Client		
Microsoft Exchange		
SEP sesam Mail/Groupware Agent for Microsoft Exchange	SEP-CL-MSXB001	SEP-CM-MSXB001
basic license for one Microsoft Exchange server and up to 150 mailboxes, supports full backup and restore, single mailbox and single mail restore, includes 1 Backup Client		
SEP sesam Extension by Microsoft Exchange DAG Member	SEP-CL-MSXE001	SEP-CM-MSXE001
extends basic license by one Microsoft Exchange DAG member, includes 1 Backup Client		
Novell GroupWise		
SEP sesam Mail/Groupware Agent for Novell GroupWise	SEP-CL-NGW0001	SEP-CM-NGW0001
for up to 150 mailboxes, supports full backup and restore, licensing per groupware server, includes 1 Backup Client		
Scalix		
SEP sesam Agent for Scalix	SEP-CL-SCX0001	SEP-CM-SCX0001
for up to 150 mailboxes, supports backup of entire Scalix server environment incl. Database. Supports full backup and restore, single mailbox and single mail / item restore, licensing per groupware server, includes 1 Backup Client		
Zarafa		
SEP sesam Mail/Groupware Agent for Zarafa	SEP-CL-ZAR0001	SEP-CM-ZAR0001
for up to 50 mailboxes, supports backup of entire Zarafa server environment incl. database. Supports full backup and restore, single mailbox and single mail / item restore, licensing per groupware server, includes 1 Backup Client		
Mailbox Extension		
SEP sesam Mailbox Extension - 50	SEP-CL-MBUE001	SEP-CM-MBUE001
supports backup and restore of further 50 mailboxes for all SEP sesam groupware agents		
Archiving		
SEP EasyArchive 1 TB WORM capacity	SEP-CL-SEA0001	SEP-CM-SEA0001
data stored in an unchangeable format for „compliance“ reasons in accordance with country-specific legal requirements (such as SOX) with SEP sesam Advanced-, Premium- or Enterprise-Server		

Item description

Item number

SEP Services

SEP Consulting Service – Onsite

SEP-0S-CON0001

SEP senior engineers provide consulting in the following areas: concept design; development of backup strategies for LAN/ WAN/ SAN; distributed environments; emergency planning; audits of existing IT environments; includes documentation. Cost per man-day (8 hours), plus related travel expenses.

SEP Installation Service – Onsite

SEP-0S-INS0001

Installation Service includes: configuration, system monitoring and error correction, database module installation, update/upgrade and SEP Bare System Recovery. Cost per man-day (8 hours), plus related travel expenses.

SEP Remote Service - 60 minutes

SEP-0S-RWC0001

SEP Remote Service for supervising, configuration and installation tasks. Settlement is carried out in 30 minutes increments.

SEP Training Advanced – Onsite

SEP-0S-TRA0001

Individual training by SEP Consultant for all areas of SEP sesam and SEP sesam modules (max. 5 participants). Cost per man-day (8 hours), plus related travel expenses.

SEP Basic Administrator (SBA) Training

SEP-0S-SBA0001

Standard training (on-site or online) according to description on www.sep.de; training fee per participant

SEP Certified Administrator (SCA) Training

SEP-0S-SCA0001

Standard training (on-site or online) according to description on www.sep.de; training fee per participant

SEP sesam Server License Transfer

SEP-0S-IP00001

Includes the changing of an existing server license to a new server name and/or IP address. With an existing maintenance the License Transfer is free of cost.

SEP Emergency Call

SEP-0S-EMC0001

7 x 24 service, reaction time 1,5 hours, notification through SEP hotline +49 (0) 700 7377877678, prerequisite: valid maintenance